

Document checklist for claim submission

- Claim Form duly filled up & signed by the beneficiary.
- Raksha Member ID Card No or Policy No.
- Complete set of Policy copies.
- Original Discharge summary / Discharge card (In case of Day Care procedure to provide Day Care Card / Summary)
- Original Death summary (In case of Death Claims)
- Original Main Hospital pre-printed numbered Bill with breakup of various heads like Room Rent/OT charges/Nursing charges/Pharmacy etc).
- Original Hospital pre-printed and numbered Payment Receipt.
- Original Pharmacy bill with Batch nos. with doctor's prescriptions
- Original Investigation bills along with diagnostic reports supported by doctor prescriptions.
- Indoor Case Paper (ICP) for prolonged hospitalization and claims worth Rs 1 Lac and above.
- Police FIR / Medico Legal Certificate (MLC) wherever applicable (example. Road traffic accidents / serious injuries, etc.)
- In cases of Claimed amount being more or equal to Rs 1,00,000/-(IRDA Mandate)
 - ◆ Photo Identity proof (Insured & claimant)
 - ◆ Address proof (Insured)

***Please note the above list of documents is indicative.*

Points to remember:

- Please retain copies of all the documents submitted to us for future reference.
- For Implants used in Cataract, Heart Valve surgeries, CABG, Abdominal Surgeries, Knee replacement surgeries, please submit the copy/original of Tax Invoice /bill from the Hospital of the Vendor for the prosthetic device used along with Sticker.
- For faster disposal of claim if possible kindly enclose the complete set of policies for last two years.