

Document Checklist for Claim Submission

- Claim Form duly filled up & signed by the beneficiary.
 - Raksha Member ID Card No or Policy No.
 - Complete set of Policy copies.
 - Original Discharge summary / Discharge card (In case of Day Care procedure to provide Day Care Card / Summary)
 - Original Death summary (In case of Death Claims)
 - Original Main Hospital pre-printed numbered Bill with breakup of various heads like Room Rent / OT charges / Nursing charges / Pharmacy etc).
 - Original Hospital pre-printed and numbered Payment Receipt.
 - Original Pharmacy bill with Batch nos. with doctor's prescriptions
 - Original Investigation bills along with diagnostic reports supported by doctor prescriptions.
 - Indoor Case Paper (ICP) for prolonged hospitalization and claims worth Rs 1 Lac and above.
 - Police FIR / Medico Legal Certificate (MLC) wherever applicable (Example: Road traffic accidents / serious injuries, etc.)
 - In cases of Claimed amount being more or equal to Rs.1,00,000/- (IRDA Mandate)
- ◆ Photo Identity proof (Insured & claimant)
- ◆ Address proof (Insured)
- **Please note the above list of documents is indicative.*

Points to remember:

- Please retain copies of all the documents submitted to us for future reference.
- For Implants used in Cataract, Heart Valve surgeries, CABG, Abdominal Surgeries, Knee replacement surgeries, please submit the copy/original of Tax Invoice /bill from the Hospital of the Vendor for the prosthetic device used along with Sticker.
- For faster disposal of claim if possible kindly enclose the complete set of policies for last two years.